



# CrimsonLogic eGovernment Training Services



CrimsonLogic

Solutions. Simplified.

## 🎯 eGovernment Foundation Training

eGovernment is more than just enabling government processes through the use of Information and Communication Technology (ICT). In order to realise the full potential, countries at the nascent stage of eGovernment need to undertake a series of institutional, legal and administrative reforms.

Backed by over 25 years of real-life experience in global eGovernment implementation, our eGovernment Foundation Training has been intricately crafted by our trainers to help

Governments equip their personnel with the right fundamentals to start their own eGovernment journeys on the right step.

As a foundation programme, this training is designed to cater to a wide spectrum of audience, from policy makers to programme managers who wants to develop an appreciation of the transformational benefits that effective eGovernment brings.

## 🎯 Our Pedagogy

Our training sessions are designed to be holistic and multi-dimensional, with an emphasis on synergistic learning concepts.



## 🎯 Our Training Curriculum

### Module eG101 – Foundation

WHO SHOULD ATTEND?	<ul style="list-style-type: none"><li>• Government Leaders</li><li>• Policy Makers</li><li>• Government Chief Information Officers (CIOs)</li><li>• Project Managers</li><li>• Programme Managers</li></ul>
OBJECTIVES	<ul style="list-style-type: none"><li>• Understand the transformational benefits of having effective eGovernment services</li><li>• Encourage adoption of an eGovernment mindset and be motivated to set policies that facilitates eGovernment</li><li>• Have an appreciation on how eGovernment systems can be implemented</li></ul>
DURATION	4½ Days
TOPICS COVERED	<p><b>DAY 1</b> Introduction to eGovernment - Definitions - Examples of eGovernment Applications</p> <p>Why Should Governments Care? - Economic Benefits, Political Benefits, Increased Effectiveness and Better Efficiencies</p> <p>eGovernment Strategic Planning - Practical Considerations and Stages</p> <p>Barriers to Successful eGovernment Plans - Organisational, Infrastructural, Operational, Security and IT Skill Considerations</p> <p><b>DAY 2</b> A Look at Singapore's eGovernment Journey - Masterplans and Accolades</p> <p>eGovernment Application Case Studies - G2C: National Authentication Framework - G2B: Trade Single Window - G2B: Business Licensing System</p> <p><b>DAY 3</b> eGovernment Operations Planning - Pre-Project, Tender Preparations and Project Management Matters - Case Studies</p> <p>Global eGovernment Trends</p> <p><b>DAY 4</b> Site Visits - CrimsonLogic and Selected User Sites</p> <p>Site Visit Question and Answer Session</p> <p><b>DAY 5 (1/2 Day)</b> Open Discussion</p> <p>Recap and Wrap-Up</p>

## 🎯 How Will the Training be Carried Out?

The training will be conducted in Singapore where they can interact with actual personnel in relevant projects.

## 🎯 What Will the Training Fees Cover?

- Training
- All course materials
- Accommodation<sup>1</sup>
- In-room Internet Access
- Airport transfers
- Ground transportation<sup>2</sup>
- Most meals<sup>3</sup>

<sup>1</sup> For 6 nights - from the Eve of Day 1 training to Day 5 training. We will be happy to arrange for hotel extension upon request. Note: Participants have to pay the hotel directly for any extension.

<sup>2</sup> In between sites as part of the training.

<sup>3</sup> Includes daily breakfast and dinner (as part of the accommodation arrangement). Lunch, morning and afternoon tea breaks are provided when full-day training is conducted. For half-day training, only morning tea break will be provided.

## 🎯 Our Trainers

Through our solid track record in implementing global eGovernment solutions, we have a stable of in-house experts with extensive experience to impart and share real-life knowledge. We will assign ideal trainers based on the compatibility match between the participants' requirements and trainer's profiles (trainer profiles available upon request).

## About CrimsonLogic

CrimsonLogic is a trusted partner to governments. For over 25 years, CrimsonLogic has worked with governments around the world to find innovative and sustainable solutions to collaborate more seamlessly with their citizens. The company has continued to set industry-standards by delivering the world's first eGovernment solutions. CrimsonLogic provides end-to-end services, from designing to operating these services to drive substantial and lasting improvements.

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